



We appreciate your preference and we share the hygiene and safety measures that are being carried out in the facilities since the health of our clients and collaborators is a priority for us, we work to guarantee their safety.

- The use of face masks is mandatory during your stay.
- You will be greeted by our staff, your temperature will be taken, antibacterial gel and sanitizing solution will be placed in your luggage
- For your safety, sanitizing mats for shoe cleaning have been placed at the entrance of the hotel & restaurant before entering the facilities.
- Antibacterial gel dispensers were placed for your convenience upon entering the establishment and in all of our common areas.
- Signs have been installed in common areas to follow the guidelines of: healthy distance, hand washing technique, etc.
- Our collaborators are constantly being trained to carry out their work adhering to the new provisions issued by the health authority.
- In the rooms a special procedure of deep cleaning and continuous disinfection is carried out, from access handles, furniture, to light and TV controls, plugs, as well as all accessories and bathroom contact points.
- The hotel cleaning staff will not enter your room during your stay, to reduce the probability of the spread of covid-19; If you want the cleaning to be done on a daily basis, it is necessary to indicate it to us upon arrival, signing a responsive agreement
- All personnel have been provided with personal protective equipment, PPE, face masks, masks, gloves, etc., to carry out their activities according to each face masks, masks, gloves, etc., to carry out their activities according to to each position.
- Antibacterial Gel, Capacity Control and exclusive cans are provided to dispose of face masks and gloves at different points in public areas, as well as signage throughout the facility to control access and exit of customers
- Reservations. We have flexible policies adapted to last minute contingency cases as well as Long or Short Special Stay Packages for Home Office

We appreciate your understanding and support in complying with the established measures, every day we are reinventing ourselves and adapting to the measures established by the local government, in order to meet their expectations, reiterating our commitment to our customers, and collaborators already that the most important thing is to guarantee your safety.

**"A detail of Hospital & Service"**